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Customer Details: Pineapple Contracts
Murray Road
ORPINGTON
Kent
BR5 3QY

For the attention of: Neill Smith

TECHNICAL REPORT

Subject: Testing of a chair described by the customer as 'Ryno Dining Chair' to BS EN 16139:2013
Test Level 2, plus an additional 300,000 cycles of Seat and Back Fatigue.

Your Ref: NS1010
Our Ref: FUR0218882
Date: 22nd November 2013
Date Sample Received: 11th October 2013

Conditions of Issue:

This report may be forwarded to other parties provided that it is not changed in any way. It must not be published, for example by including it in advertisements, without the prior, written permission of SATRA.

Results given in this report refer only to the samples submitted for analysis and tested by SATRA. Comments are for guidance only. All comments and interpretations are outside the scope of UKAS accreditation and are based on current SATRA knowledge.

A satisfactory test report in no way implies that the product tested is approved by SATRA and no warranty is given as to the performance of the product tested. SATRA shall not be liable for any subsequent loss or damage incurred by the customer as a result of information supplied in the report.

Report signed by: Geoff Bindley
Position: Department head
Department: Furniture Department

ASSESSMENT OF THE RYNO DINING CHAIR

As requested by Company, SATRA have assessed the 'Ryno Dining Chair' submitted as detailed below.

SAMPLE SUBMITTED

Sample reference: Ryno Dining Chair
 Date received: 11th October 2013
 Testing completed: 20th November 2013
 Testing conducted by: P.Westley
 Reported by: P.Westley

TESTS CARRIED OUT

BS EN 16139:2013 – Test Level 2 – Strength durability and Safety – Requirements for non-domestic seating, plus an additional 300,000 cycles of Seat and Back Fatigue as requested by the customer.

RESULTS

RYNO DINING CHAIR

BS EN 16139:2013 (Test Level 2)

Clause	Test Description	Result
4	Safety	
4.1	General	
a)	Accessible corners rounded or chamfered?	Pass
b)	Edges of seat, back and arm rests rounded?	Pass
c)	Edges of handles rounded or chamfered?	N/A
d)	All other edges free of burrs and/or sharp edges?	Pass
e)	Ends of hollow components closed or capped?	N/A
-	Movable / adjustable parts have a safe design?	N/A
-	Unintentional loosening of load bearing parts?	Pass
-	Lubricated parts protected against user soiling?	N/A
4.2	Shear and Squeeze Points	
4.2.1	Shear and squeeze points when setting up and folding	N/A
4.2.2	Shear and squeeze points under influence of powered mechanisms	N/A
4.2.3	Shear and squeeze points during use	Pass

Clause	Test Description	Result
4.3	Stability	
4.3.1	General	Pass
4.3.2	Swivelling chairs (<i>BS EN 1335-2:2009 & BS EN 1022:2005</i>)	N/A
4.3.3	Non swivelling chairs (<i>BS EN 1022:2005 only</i>)	Pass
4.4	Rolling Resistance of the Unloaded Chair	N/A
4.5	Safety of Construction (see Table 1)	Pass (see Note 2)
5	Safety, Strength and Durability (see Table 1)	Pass (see Note 2)
6	Test Methods (see Table 1)	
7	Information for Use	Not Assessed (see Note 1)

BS EN 16139:2013 (Test Level 2)– Table 1

Clause 6	Strength & Durability Tests	Result
BS EN 1728:2012, 6.4	Seat and back static load	Pass
BS EN 1728:2012, 6.5	Seat front edge static load	Pass
BS EN 1728:2012, 6.6	Vertical static load on back	Pass
BS EN 1728:2012, 6.8, 6.9	Foot rail/rest and leg rest static load	N/A
BS EN 1728:2012, 6.10	Arm sideways static load	N/A
BS EN 1728:2012, 6.11	Arm downwards static load	N/A
BS EN 1728:2012, 6.13.1, 6.13.2	Vertical upwards static load on arm rests	N/A
BS EN 1728:2012, 6.17	Seat and back durability	Pass
BS EN 1728:2012, 6.17	Additional 300,000 cycles of seat and back durability	Pass (see Note 2)
BS EN 1728:2012, 6.18	Seat front edge durability	Pass
BS EN 1728:2012, 6.20	Arm durability	N/A
BS EN 1728:2012, 6.21	Foot rest durability	N/A
BS EN 1728:2012, 6.15	Leg forward static load	N/A
BS EN 1728:2012, 6.16	Leg sideways static load	N/A
BS EN 1728:2012, 6.24	Seat impact	Pass
BS EN 1728:2012, 6.25	Back impact	Pass
BS EN 1728:2012, 6.26	Arm impact	N/A
BS EN 1728:2012, 6.27.1	Drop test (multiple seating)	N/A
BS EN 1728:2012, 6.14	Auxiliary writing surface static load	N/A
BS EN 1728:2012, 6.22	Auxiliary writing surface durability	N/A

BS EN 1022:2005 Non-Swivelling Chair Stability Requirements for BS EN 16139:2013

Clause	Test Description	Result	
		Before*	After*
6	All Seating		
6.2	Forwards Overbalancing, all seating	Pass	N/A
6.3	Forwards Overbalancing for seating with footrest	N/A	N/A
6.4	Sideways Overbalancing, all seating without arms	Pass	N/A
6.5	Sideways Overbalancing, all seating with arms	N/A	N/A
6.6	Rearwards Overbalancing, all seating with backs	Pass	N/A
7	Seating with Variable Geometry		
7.3	Tilting Chairs	N/A	N/A
7.4	Rocking Chairs	N/A	N/A
7.5	Reclining Chairs with Footrest	N/A	N/A
7.6	Footrest test	N/A	N/A
7.7	Reclining Chairs without Footrest	N/A	N/A

* The acceptance criteria for BS EN 16139:2013 requires that the appropriate stability test(s) shall be repeated if any structural changes are observed during the strength and durability tests (see Table 1) that may affect stability but do not fail the strength and durability acceptance requirements, e.g. permanent deformation of the leg structure.

N/A denotes clause 'Not Applicable'.

N/T denotes clause 'Not Tested'.

COMMENTS

Note 1: No information of use was supplied, therefore this Clause was not assessed.

Note 2: As requested by the customer, an additional 300,000 cycles of 'seat and back durability' was carried out.

CONCLUSION

The 'Ryno Dining Chair' supplied for testing by Pineapple Contracts, has satisfied the relevant requirements of BS EN 16139:2013 – Test Level 2 – Strength durability and Safety – Requirements for non-domestic seating, plus an additional 300,000 cycles of Seat and Back Fatigue.



Front view of the 'Ryno Dining Chair'



Rear view of the 'Ryno Dining Chair'



Side view of the 'Ryno Dining Chair'



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TERMS AND CONDITIONS OF BUSINESS

1. **GENERAL**
Work done or services undertaken are subject to the terms and conditions detailed below and all other conditions, warranties and representations, expressed or implied are hereby excluded.
2. **PRICES**
Prices are based on current material and production costs, exchange rates, duty and freight and are subject to change without notice.
3. **DELIVERY ESTIMATES**
Delivery estimates are made in good faith and date from receipt of a written order and full information to enable us to proceed. While SATRA or its subsidiaries (hereafter referred to as "SATRA") make every effort to fulfil them, such estimates are subject to unforeseen events and if not maintained, cannot give rise to any claim. Offers "ex stock" are subject to prior sale.
4. **CANCELLATION AND RETURNS**
Cancellation of orders for goods, services, training or consultancy is only acceptable by prior agreement of SATRA and a charge will normally be made.
5. **CLAIMS**
Claims for errors, shortages etc should be notified within 10 days of date of receipt. In the event of goods damaged in transit, packing materials should be retained for examination; otherwise no liability can be accepted.
6. **PAYMENT TERMS**
Payment terms are net 21 days from date of invoice. Failure to comply with the terms of payment may result in delayed delivery of goods and services and a review of the Customer's credit account. Should the customer become subject to an administration order, or becomes bankrupt or goes into liquidation, SATRA has a right to cancel any contract and discontinue any work. SATRA reserves the right to adjust US Dollar and Euro sales price where customer exceeds credit terms and where the exchange rate has moved more than 10% since invoicing.
7. **RETENTION OF TITLE**
All goods remain the property of SATRA until paid in full. Under no circumstances will a customer's purchase order override our Retention of Title clause. In the case of software, the ownership of the software remains with SATRA. Payment of invoices in full will entitle the customer to use the software under licence until (a) they cease to be a member of SATRA or (b) they cease trading. In both instances, the licence shall then revert to SATRA.
8. **GUARANTEE**
All goods manufactured by SATRA are guaranteed both as regards material and workmanship. Any part returned carriage paid, within twelve months from date of supply and found defective, will be repaired or replaced at SATRA's option free of charge. SATRA admits no liability for loss, damage or delay consequent on any defect in any goods supplied by SATRA.
9. **TEST REPORTS**
Results given in test reports refer only to samples submitted for analysis and tested by SATRA. A satisfactory test report in no way implies that the product tested is approved by SATRA and no warranty is given as to the performance of the product tested. SATRA shall not be liable for any subsequent loss or damage incurred by the client as a result of information supplied in a test report.
10. **TEST SAMPLES**
Unless otherwise agreed in advance, test samples will be disposed of 6 weeks after the date of the final report. If required, samples can be returned at the Customer's expense.
11. **RESPONSIBILITY**
Every effort is made to ensure accuracy in description, drawings and other information in correspondence, catalogues, etc but no warranty is given in this respect and SATRA shall not be liable for any error therein. SATRA carries out all tests and/or advises only on the basis that the same are carried out, made or given without any responsibility whether for negligence or otherwise. SATRA and its servants or agents will not be liable for any damage or loss direct or indirect of whatsoever kind, whether or not the same results directly or indirectly from negligence on the part of SATRA or its servants or agents.
12. **CONFIDENTIALITY**
Unless specifically excluded in the terms of an individual contract between SATRA and its Customer, the following shall apply to all reports, advice, drawings, photographs, specifications or data:
 - i. The above shall not be disclosed to third parties or used in litigation without the consent of SATRA.
 - ii. Where SATRA has given consent to disclosure, the Customer shall draw the attention of the third party to these terms of business and the basis on which SATRA undertakes test, reporting and advising. The Customer shall indemnify SATRA for any failure to do so.
 - iii. The above items are submitted to the Customer as confidential documents. Confidentiality shall continue to apply after completion of the business, but shall cease to apply to information or knowledge which may come into the public domain.
13. **CONSTRUCTION AND ARBITRATION**
The laws of England shall govern all contracts and the parties submit to exclusive jurisdiction of the courts of England, unless otherwise agreed.

Issue Date: 1st October 2009

GENERAL CONDITIONS AND INFORMATION CONCERNING FURNITURE TESTING

1. SATRA's General Terms and Conditions apply to both test reports and certificates.
2. Tested products/materials will be kept at SATRA for a limited time and then either returned to clients (at their cost) or will be destroyed.
3. Test Certificates can be provided to supplement test reports. Please request these and quote the test report number and the product/material reference.
4. Test Certificates relate to test reports and evaluations carrying the same SATRA CQ number and no others.
5. Further information on the test methods, specifications used, test results and evaluations are given in SATRA test reports, or are available upon request.
6. Any wording used to promote products as a result of SATRA test reports and/or certificates must be submitted to SATRA for approval, giving sufficient time to allow for clearance in writing. Ask for Policy Document C5130/12.
7. Tests carried out to demonstrate the ability of the product or material to perform satisfactorily in its intended environment do not ensure that failure will not eventually occur as a result of habitual misuse or after a long period of service.
8. Flammability test results relate only to ignitability of the combination of materials under the particular conditions of tests; they are not intended as a means of assessing the full potential fire hazard of the materials in use.
9. Flammability test results can only be applied to the batch of materials submitted for test. It is recommended by many Fire Officers and Trading Standards Officers that test results and certificates are renewed every six months through re-tests. More frequent testing of batches (such as once per month or each batch) may be needed to show due diligence.
10. SATRA Furniture – Fitness for Purpose Guidelines and SATRA Test Methods may be used where appropriate. Such occasions may include instances where there is no European or International standard that is appropriate. SATRA Guidelines and Test Methods reflect the current state of knowledge and are constantly being reviewed.
11. Safety critical items such as bunk beds, mirrors, glass furniture, motion furniture, nursery furniture, beds, electrical items and upholstery may need to comply with specific regulations. Clients are advised to check for conformance before supplying products.
12. Where due diligence is required, clients should be able to demonstrate, statistically, that the required performance level is consistently present throughout each batch. Thus test data is needed and this should be based upon sampling each batch in accordance with statistical sampling such as ISO 2859-1.
13. Reports must not be altered. Reports may be re-issued by SATRA (certain conditions apply) with different references.
14. The uncertainty of the results in this report is based on a standard uncertainty multiplied by a coverage factor $k=2$, which provides for a confidence level of approximately 95%. In accordance with the SATRA Quality Manual, information on uncertainty will be included in test reports when it is deemed relevant to the validity or application of the test results, or when a customer requests such information, or when the uncertainty affects compliance of the item tested to a particular specification.

Furn
June 2007